



END OF LIFE Notification

PCN Number: PCN-2025-1

Date of Issue: JAN 15, 2025

Product Affected: Serial to HID keyboard converter (HIDMDB9USBA-XXX)

Reason for Change: Product Discontinuation with Direct Replacement

Effective Date: August 15th , 2025

Serial to HID keyboard converter (HIDMDB9USBA-XXX) is being discontinued and will no longer be available for purchase after the effective date or while quantity last whichever comes last. This decision has been made to streamline our product portfolio and focus on newer, enhanced offering.

A direct replacement, Serial to HID keyboard converter (SK100) is available and provides equivalent or improved functionality compared to the discontinued product. The replacement product is designed to ensure a seamless transition for customers.

Details of Discontinued Product

Product Name	Serial to HID keyboard converter
Part Number	HIDMDB9USBA-XXX
Last Order Date	AUG 15 th , 2025
Last Ship Date	MAR 15 2026
Support Status	Technical support and warranty services will continue for 1 year from the last ship date or as per existing warranty terms.

Details of Replacement Product

Product Name	Serial to HID keyboard converter
Part Number	SK100
Key Improvements and new features	Device settings can be changed and stored in a setup file.
	User programmable keyboard language
	Ability to send Multimedia Keyboard Commands
	Ability to send Mouse Control Commands
	Baud rate increased up to 115200 bps steps of 1200
	Ability to query keyboard LED status.
	USB Power on pin 9 to be configurable from setup file
	Enhanced surge and EMC protection

January 15th, 2025

Impact on Customers

- **Compatibility:** The replacement product is fully compatible with existing systems using HIDMDB9USBA-XXX. This includes all languages and the ones with powered and non-powered pin 9 serial port configurations. No significant changes to integration or operation are required other than setting up the new model to match the replacement device's user language and baud rate.
- **Transition Support:** Our team is available to assist with the transition to the replacement product. Please reach out to sales@intelletto.com for guidance.
- **Order Transition:** Orders for the discontinued product will be accepted until the last order date. We recommend placing orders for the replacement product as soon as possible to ensure continuity.