



END OF LIFE Notification

PCN Number: PCN-2025-2

Date of Issue: JAN 15, 2025

Product Affected: Serial Dual converter USB/Wireless (SBK100)

Reason for Change: Product Discontinuation with substitute

Effective Date: JUL 15, 2025

Serial Dual converter (SBK100) is being discontinued and will no longer be available for purchase after the effective date. This decision has been made to streamline our product portfolio and focus on newer, enhanced offering.

A substitute, Serial to Bluetooth and Wifi Bridge (SBW100) is available and provides improved functionality compared to the discontinued product. However, the substitute may not cover all the functionalities of the discontinued product, please see the compatibility for more information.

Details of Discontinued Product

Product Name	Serial Dual converter USB/Wireless
Part Number	SBK100
Last Order Date	JUL 15, 2025
Last Ship Date	MAR 15 2026
Support Status	Technical support and warranty services will continue for 1 year from the last ship date or as per existing warranty terms.

Details of Replacement Product

Product Name	Serial to Bluetooth and WiFi bridge
Part Number	SBW100
Key Improvements and new features	Web browser compatible user settings
	Serial to Classic Bluetooth converter
	Serial to low energy Bluetooth converter
	Serial to low energy Bluetooth converter
	Serial to Bluetooth Keyboard converter
	Serial to Wi-Fi converter
	Wirelessly controlled digital output
Removed functionality or feature	Serial to USB Keyboard (HID keyboard) converter

Impact on Customers

- **Compatibility:** The replacement product is compatible with existing systems using SBK100 as serial to Bluetooth converter. The replacement is not compatible if your system uses SBK100 as serial to USB keyboard converter. No significant changes to integration or operation are required other than setting up the new model to match the replacement device's user language and baud rate and wireless function.
- **Transition Support:** Our team is available to assist with the transition to the replacement product. Please reach out to sales@intelletto.com for guidance.
- **Order Transition:** Orders for the discontinued product will be accepted until the last order date. We recommend placing orders for the replacement product as soon as possible to ensure continuity.